



Cornhusker Public Power District

Your Touchstone Energy® Partner 
The power of human connections®

P.O. BOX 9 • 23169 235th AVENUE • COLUMBUS, NEBRASKA 68602-0009

For immediate release
October 13, 2015
Contact: Karen Schlautman, 402 564 2821

Cornhusker Public Power District warns of electric bill phone scam

A Cornhusker Public Power District customer reported a recent telephone scam. Cornhusker Public Power District advises all customers (residential and business) to be wary of suspicious calls.

How the scam works: The scammer identifies themselves as an utility employee collecting for a past due amount on an electric bill. They threaten to shut off the customer's power if they do not pay their bill immediately. They will sometimes ask to have the bill paid by credit card or a pre-paid debt card. The scammers' goal is to steal the customer's identity or utility payment. Sometimes the scammers call identification is falsified so it appears to originate from the utility company, a practice known as 'spoofing.'

What to do: Any customer receiving such a call should hang up. Do not attempt to make payment over the phone. Do not give the caller any personal information.

If you have questions or concerns about a phone call from someone claiming to be a Cornhusker Public Power District employee, report the suspicious activity to the District by calling 402 564 2821.